

Help and Support

Feature Request and Bug Report

Your thoughts about our add-on are very important to us. You can request a new feature, or report a bug on our [Customer Support Portal](#).

Questions

You can search for answers or reaise questions on our [Customer Support Portal](#).

If you cannot find your answer in our documentation, check the add-on related questions on [Atlassian Answers](#), or contact us.

General Support and Information

If you need help with one of our add-ons, contact us at support.ejs@everit.atlassian.net

If you have any questions regarding our company, services, SLA, Terms of Use or Data Security and Privacy Statement, please contact us at info.ejs@everit.biz

Everit services and Legal

- [Everit Solutions for JIRA](#)
- [Service Level Agreement](#)
- [Terms of Use](#)
- [Data Security and Privacy Statement](#)



Feedback information

- You can find JIRA version number on the bottom of any screen.
- You can find Timetracker version number on the upper right corner of the settings pages.
- You can find your SEN number on the my.atlassian.com portal.